

LAKE COUNTY EMERGENCY TELEPHONE SYSTEM BOARD

August 6, 2024, ETSB Meeting Minutes

The meeting was called to order by Chair Husak at 1:37 PM at Lake County EMA, 1303 N. Milwaukee Ave. Libertyville, IL 60048

ROLL CALL:

C. Buschick
S. Husak
B. Malkov
K. McKenzie
C. Smith
D. Eder
D. Wermes
D. Dato
A. Becker

Absent:

Staff:

S. Winnecke
M. Nowkowski
K. Reinhard

Others present:

Bryan Nicholson – Lake County EMA
Don Hansen – Mundelein
Michael Sheedy- Winthrop Harbor
Mark Krischhoffer- Newport Fire
Maggie O’Brian- Motorola

PUBLIC COMMENT: None

APPROVAL OF MINUTES: Motion Dato, second Smith to approve the minutes of the July 2024 regular meeting. Discussion - None. Voice vote- All in favor, motion carries.

CORRESPONDENCE: None

TREASURER’S REPORT:

Approval of Treasurer’s Report – Motion Dato, second McKenzie, to approve the July Treasurer’s Report with a balance of \$14,354,269.52 and an estimated reserve balance of \$5,305,249.76. Discussion – ETSB has received a check from the State for withheld funds, the check was \$647,075.31. Voice vote – All in favor, motion carries.

COMMITTEE REPORTS:

FINANCE:

Approval of Vouchers - Motion Dato, second Malkov to approve payment of bills in the amount of \$107,283.18 and P-Card purchases in the amount of \$26,229.96. Discussion - Dato wanted to clarify Crowe’s role and verified they are acting as a mediator between the agencies and Tyler. A lot of agencies have issues with the system and questioned if Tyler is meeting their requirements of the contract

Roll Call:

Becker	yes	Dato	Yes	McKenzie	Yes
Buschick	Yes	Husak	Yes	Smith	Yes
Malkov	Yes	Eder	Yes	Wermes	Yes

Motion carries

Technology: No report.

Policy: No report.

EXECUTIVE DIRECTOR’S REPORT: Winnecke has been working with Central Square, the project started in 2019 with Tellus and then Central Square bought Tellus. Central Square is asking for a milestone payment but additional work needs to be done on the system, so payment has not been made. Tyler information has been implemented into the system along with a few other agencies outside of the county. Users are being transitioning from the old FATPOT system and the Portal Hub is being put in the dispatch centers.

ATTORNEY’S REPORT: No Report

UPDATES:

ROC Building: Winnecke advised the raised floor will start going in next week in the server room and the dispatch area, conduit and duct work is also being installed. The server racks should be delivered sometime this week. Conversations are being had with Motorola and Solacom about fitting equipment in. The substantial completion date for the building has been changed from December 31 to January 13. Dispatch furniture should start being moved in in April.

Tyler CAD/Mobile Project Update: Tyler representatives have been on site visiting the RMS sites and are out again this week talking to the law agencies and records about the cases not submitting through to RMS. Tyler has installed a patch on the test side and agencies have been testing to see how it is functioning. Two additional patches will be added to test and the plan is to put the patches on the production environment on August 13th. The patch might work differently once it hits the live environment since there will be a lot more users on it than the test environment. Dato voiced concerns that Tyler says they are taking steps to improve the system

but there have not been positive results. Dato advised he would like to make a motion maybe at the next board meeting about requesting the attorney to send another letter to Tyler about the functionality of the system and how they are not improving anything. Tyler has contracted MCP to have them look at the environment overall to see if they can spot any issues. Dato requested that the board asks for MCP employees resumes and ask about their experience, it is worrisome that this is a company Tyler has worked with multiple times with other systems and doesn't want there to be favoritism on Tyler's side. Malkov advised RMS to make some improvements, they are meeting with Tyler to go over open tickets. Newport Fire Chief said the department is struggling with the Tyler system and it is not user friendly. There have been a lot of issues with the dispatching side and response plan issues, and it seems to be getting worse and not better. Dato advised on the mobile side it is hard to use and the map isn't the best and can cause safety issues while first responders are trying to operate it while in the vehicles. Buschick said his department has just adapted to all the issues and is just used to them at this point, the map isn't the best and some responders resort to using Google or Apple maps instead. ETSB members had a meeting with Lake County GIS, Tyler cannot pin to a parcel and the range is based on mailing addresses, if no address is available, it will use the centerline. Smith is hoping the patch will fix the issues.

ETSB Consolidation Update: JESTB is starting to work on their plan and has been asking for financial information from the current ETSB's.

Business:

- **ETSB Staff Stay and Severance Agreement-** Husak advised they are working back and forth with the language; the latest draft is with the attorney. They are looking at Lake County's sick time policy and trying to change some of the language around. Dato reminded that we use Lake County's policies as guidelines and the board can agree to change them.

INFORMATIONAL ITEMS: None

NEXT MEETING DATE: September 3, 2024, 1:30 PM, Lake County EMA, 1303 N. Milwaukee Ave. Libertyville, IL 60048.

ADJORNMENT: Motion Dato, second Eder to adjourn. There being no further business to discuss, Chair Husak adjourned the meeting at 2:19 PM.

Respectfully submitted,
Kate Reinhard
Admin/Tech Assistant